MICHAEL POPE

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Experience

Rea Magnet Wire — 2012 - Present

Over a decade of progressive experience at Rea Magnet Wire, demonstrating leadership, technical expertise, and innovation in IT infrastructure, cybersecurity, and support. Played a pivotal role in modernizing systems, implementing advanced security measures, and fostering a culture of collaboration and continuous improvement.

Lead Infrastructure Engineer — 2024 - Present
Lead and manage the infrastructure and information security team, ensuring the design, implementation, and optimization of secure, scalable IT solutions.

Service Desk Supervisor — 2019 - 2024
Supervised the service desk team while managing IT infrastructure and ensuring operational continuity across multiple facilities.

Senior Support Administrator — 2017 - 2019
Oversaw IT systems and user support, focusing on system administration and process improvement.

Support Administrator — 2014 - 2017
Provided technical support and system administration for end-users and factory systems.

Help Desk Technician — 2012 - 2014
Provided frontline IT support and maintained factory floor systems.

About Me

With over 20 years of professional IT experience, I have developed a strong foundation in infrastructure design, cybersecurity, and leadership. My expertise spans VMware vSphere, Microsoft 365, Azure, Palo Alto Networks, and Veeam Backup & Replication, among other technologies. I have successfully led major IT modernization projects, implemented disaster recovery strategies, and fostered collaboration across diverse teams to achieve organizational goals.

In addition to my hands-on experience, I hold a B.S. in Cybersecurity and Information Assurance from Western Governors University. This program, completed in half the expected time, emphasized a competency-based approach that allowed me to accelerate through courses by demonstrating mastery of the material. The degree, combined with 12 industry certifications such as PenTest+, CySA+, and SSCP, reflects my commitment to continuous learning and professional growth.

Education & Certifications

B.S. Cyber Security & Information Assurance
Western Governors University — Nov 2024

Certifications

- Veeam Certified Engineer
- System Security Certifed Practitioner
- PenTest +
- CNSP: Comptia Network Security Professional
- CNVP: Comptia Network Vulnerablity Assessment Professional
- CySA+
- CSAP: Comptia Security Analytics Professional
- Comptia Security+, Network+ and A+
- LE-1 : Linux Essentials
- ITIL Foundation Certificate in IT Service Management

Skills

CrowdStrike
Python
Powershell
VEEAM
Vmware vSphere
Aubra
.NET
Microsoft365
Active Directory
Windows
Linux
SCCM
PHP
Azure
Palo Alto

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